



Boat Rental Associate

Seasonal

Whiskeytown Marinas, LLC – Oak Bottom Marina

The Boat Rental Associate is responsible for carrying out operations for the marina. The Boat Rental Associate's primary responsibility is the customer. Provide excellent customer service to enable our customers to enjoy the best boating experience in the area. The Boat Rental Associate projects a professional company image through all types of interaction. As this is a fast pace environment, must be able to work under pressure.

DUTIES AND RESPONSIBILITIES:

Greet and assist customers at the marina; provide excellent customer service to their rental needs.

Assist with retail sales, special events, boat rentals, safety orientation for boats, and general customer service.

Assist in the rental and operation of boats and equipment to customer.

Work alongside other associates to ensure all rental needs are taken care of in a timely manner.

Make and place reservations over the phone, in person and online.

Exceptional guest services and the ability to work in a fast-paced environment.

Routinely operates motor and water vehicles and other various mechanized equipment – California Boat Operators Certificate may be required.

Educates customers on boating safety

Maintains awareness of safety issues and reports them immediately to supervisor

Other duties as assigned by management

QUALIFICATIONS:

Excellent customer service skills – known as someone who goes above and beyond

Must have a positive attitude

Must have highly effective communication skills and time management skills

Must be able to maintain a calm, positive attitude during periods of high activity

Excellent attention to detail.

Must be able to pass a background check

Basic water safety skills

Must be able to work in extreme weather conditions

Ability to work under pressure.

Must be able to work flexible hours on the needs of the property

It is our policy to comply with all applicable state and federal laws prohibiting discrimination in employment based on race, age, color, sex, religion, national origin, disability or other protected classifications.